Occupational Preparation II

Employment Preparation II Citizenship I

Content Focus: Employability Skills, Self-Awareness, Self-Determination, Self-Advocacy, Technology, Citizenship, Health and Safety, Career Development and Planning, and Personal Management

Purpose: This course is designed to teach students skills and promote success in the areas of postsecondary education, employment, and independent living. Instructional emphasis will be placed on the application and generalization of skills to post school environments. The Six Employability Skills adopted by NCDPI have been embedded within the competency goals and objectives throughout the course.

Occupational Preparation courses should be taught in sequential order as the content is designed to help the student build their skills and increase their depth of knowledge levels over the grades 9-12.

Students will receive direct instruction in the competency goals and objectives during class time and will be expected to apply appropriate skills within the naturally occurring setting during activities associated with school-based hours, community based hours, and paid employment hours required by the GRAD-004 policy to be completed by graduation.

Competency Goal 1:	Current Objectives:	Proposed Objectives:
The learner will develop self-	1.01 Identifies and demonstrates an	1.01 Identifies and demonstrates an understanding of
determination skills for participating in	understanding of various styles of	various styles of communication and their utilization:
transition planning and making a	communication and their utilization:	Passive
successful adjustment to adult life.	Passive	Aggressive
	 Aggressive 	 Assertive
	 Assertive 	• Formal
	Formal	Informal
	 Informal 	 Nonverbal (e.g. body language)
	 Nonverbal (e.g. body language) 	
Proposed language correction:	1.02 Develops a basic understanding of	1.02 Develops a basic understanding of laws related to
 Person Centered/Driven 	laws related to disability rights:	disability rights:
Planning	 Americans with Disabilities Act 	 Americans with Disabilities Act (ADA)
 Occupational Safety and 	(ADA)	 Equal Employment and Opportunity
Health Administration (OSHA)	 Equal Employment and 	Commission (EEOC)
	Opportunity Commission (EEOC)	Fair Labor Standards Act (FLSA)

Proposed addition of bullet: Workforce Innovations and Opportunity Act (WIOA)	 Fair Labor Standards Act (FLSA) Section 501/502/504 of the Vocational Rehabilitation Act of 1973 Individuals with Disabilities Education Act (IDEA) Vocational Rehabilitation's Individualized Plan of Employment (IPE) Carl Perkins Act Person Centered Planning Family Rights Privacy Act Adult status at age 18 OSHA 1.03 Identifies the steps involved in	 Section 501/502/504 of the Vocational Rehabilitation Act of 1973 Individuals with Disabilities Education Act (IDEA) Vocational Rehabilitation's Individualized Plan of Employment (IPE) Carl Perkins Act Person Centered/Driven Planning Family Rights Privacy Act Adult status at age 18 Occupational Safety and Health Administration (OSHA) Workforce Innovations and Opportunity Act (WIOA) 1.03 Identifies the steps involved in career planning
	career planning 1.04 States how the content of the	
	Occupational Course of Study relates to future careers and adjustment to adult life	1.04 States how the content of the Occupational Course of Study relates to future careers and adjustment to adult life
	1.05 Identifies areas of personal improvement and demonstrates the ability to formulate a plan of action	1.05 Identifies areas of personal improvement and demonstrates the ability to formulate a plan of action
	1.06 Identifies basic concepts associated with labor unions and professional organizations and the advantages/disadvantages of membership	1.06 Identifies basic concepts associated with labor unions and professional organizations and the advantages/disadvantages of membership
Competency Goal 2:	Current Objectives:	Proposed Objectives:
The learner will actively participate in career development activities (e.g.	2.01 Examines various career pathways and identifies potential career of interest	2.01 Examines various career pathways and identifies potential career of interest

awareness, exploration, and planning) to determine career goal.		
to determine career goal.	2.02 Demonstrates the ability to locate	2.02 Demonstrates the ability to locate information
	information about careers of interest	about careers of interest
	2.03 Investigates information related to	2.03 Investigates information related to their list of
	their list of potential future careers	potential future careers
Proposed change to expand this	2.04 Participates successfully in multiple	2.04 Develops person driven planning skills and
objective within proposed new	school-based activities to complete the	strategies by participation in the following:
Competency 7 across all four courses	300 hour requirement for the	 attends and actively participates in their IEP
	Occupational Course of Study by	meeting by introducing themselves, stating the
Proposed addition of person driven	graduation:	purpose of the meeting, providing an overview
planning objectives across all four	School factories	of the meeting agenda, and sharing their
courses	School based enterprises	projected postsecondary goals.
	Hands on vocational training in the	 summarizes personal strengths, preferences,
Removal of work hours per GRAD-004	Career Technical education courses	interests, and needs as identified through
change	Job fairs	updated transition assessment data
	Vocational Rehabilitation work	 identifies instruction and supports needed to
	adjustment training	obtain their postsecondary goals
	Vocational assessment activities	
	Job clubs	
Proposed change to expand this	2.05 Participates successfully in paid and	
objective within proposed new	non-paid work-based (i.e. community-	
Competency 7 across all four courses	based) activities to complete the 240-	
	hour requirement for the Occupational	
	Course of Study by graduation:	
	Community-based training (e.g. enclaves,	
	mobile work crews)	
	 Situational assessment 	
	• Internships	
	 Job shadowing 	
	 Apprenticeships 	
	 Co op programs 	
	 Part-time employment 	
	 Legitimate volunteer experiences 	

	Community service	
Competency Goal 3:	Current Objectives:	Proposed Objectives:
The learner will develop the jobseeking skills necessary to secure employment in the chosen career pathway.	3.01 Describe successful interviewing strategies: Purpose of interview Information on potential employer Proper attire Proper behavior Necessary paper/personal information (e.g. work permit, social security number, driver's license/ID) Appropriate response to questions Appropriate questions to ask interviewer Follow-up to interview	 3.01 Describes successful interviewing strategies: Purpose of interview Information on potential employer Proper attire Proper behavior Necessary papers/personal information (e.g. work permit, social security number, driver's license/ID) Appropriate response to questions Appropriate questions to ask interviewer Follow-up to interview
	 3.02 Describes steps for obtaining pertinent employment related information: Social security number Work permit Identification card References Certification of specialized training High school transcript 3.03 Identifies the steps involved in conducting a job search in areas of career interest 	 3.02 Describes steps for obtaining pertinent employment related information: Social security number Work permit Identification card References Certification of specialized training High school transcript 3.03 Identifies the steps involved in conducting a job search in areas of career interest

Proposed change to expand this objective within proposed new Competency 8 across all four courses	3.04 describes the content and outline of a job placement portfolio and discuss strategies for the collection of this information: - Biological information - School and work attendance records - Vocational evaluation and assessment results - Record of school based and work based learning activities	
Proposed change to expand this objective within proposed new	 Course of study and grades Extra-curricular activities Community service activities Community service activities Awards, honors, and special recognitions Long range goals Adult service agency involvement references 3.05 Participates in establishing the process for the development of a Job 	
Competency 8 across all four courses	Placement Portfolio prior to graduation	
Competency Goal 4: The learner will develop the work behaviors, habits, and skills in the area of personal management needed to obtain, maintain, and advance in chosen career pathway. Proposed corrected language of bullets: Learner permit and driver license	 Current Objectives: 4.01 Identifies transportation and mobility resources and strategies for utilization:	 Proposed Objectives: 4.01 Identifies transportation and mobility resources and strategies for utilization: Public transportation Graphic transportation and mobility organizers (e.g. directions, maps, transportation schedules, building schematics) Friends, relatives and co-workers Safety Etiquette

 Responsibilities related to owning a car 	 etiquette Choice issues (e.g. convenience, cost, reliability, and accessibility) Accommodations Budgeting Learner's permit and driver's license Issues related to owning a car 	 Choice issues (e.g. convenience, cost, reliability, and accessibility) Accommodations Budgeting Learner permit and driver license Responsibilities related to owning a car
	 4.02 Identifies the importance of various personal management work behaviors, habits, and skills for job success and strategies for their successful implementations: Physical navigation Acceptance of feedback from supervisor Resolution of conflicts Demonstration of respect Acceptance of new tasks Delayed gratification Avoidance of maladaptive behaviors (e.g. physical aggression, excessive teasing, verbal aggression, noncompliance, inappropriate verbalizations, inappropriate displays of affections, stealing, sexual misconduct, harassment) 	 4.02 Identifies the importance of various personal management work behaviors, habits, and skills for job success and strategies for their successful implementations: Physical navigation Acceptance of feedback from supervisor Resolution of conflicts Demonstration of respect Acceptance of new tasks Delayed gratification Avoidance of maladaptive behaviors (e.g. physical aggression, excessive teasing, verbal aggression, non-compliance, inappropriate verbalizations, inappropriate displays of affections, stealing, sexual misconduct, harassment)
Competency Goal 5:	Current Objectives:	Proposed Objectives:
The learner will develop the work behaviors, habits, and skills in the area of job performance needed to obtain, maintain, and advance in chosen career pathway.	 5.01 States the reason for maintaining high standards for quality and quantity of work and recognizes strategies for obtaining these standards: Time on task 	 5.01 States the reason for maintaining high standards for quality and quantity of work and recognizes strategies for obtaining these standards: Time on task Self-evaluation of work

	 Self-evaluation of work Performance of repetitive tasks Competitive standards Work evaluations by supervisor 5.02 Identifies the physical demands of the job performance skills and the level of environmental tolerance needed for chosen career path: Endurance Stamina Use of upper extremities Fine motor skills Gross motor skills Sensory discrimination Temperature/weather conditions Noise level Alertness Materials Environmental conditions and hazards 	 Performance of repetitive tasks Competitive standards Work evaluations by supervisor 5.02 Identifies the physical demands of the job performance skills and the level of environmental tolerance needed for chosen career path: Endurance Stamina Use of upper extremities Fine motor skills Gross motor skills Sensory discrimination Temperature/weather conditions Noise level Alertness Materials Environmental conditions and hazards
	 5.03 explains job performance related to a variety of occupations and their importance as they relate to job success: Use of time clock and/or time sheet Acquisition of materials/equipment needed for job assignments Organization of work materials Work area arrival and departure Problem-solving 	 5.03 Explains job performance related to a variety of occupations and their importance as they relate to job success: Use of time clock and/or time sheet Acquisition of materials/equipment needed for job assignments Organization of work materials Work area arrival and departure Problem-solving
Competency Goal 6:	Current Objectives:	Proposed Objectives:

The learner will develop the interpersonal relationship skills needed for success in the workplace.	 6.01 Identifies potential conflict situations on the job and strategies for handling and preventing workplace conflict: Peer pressure from coworkers Co-worker verbalization of beliefs and values contrary to ones' own beliefs and value system Exposure to unkind, unethical, and dangerous practices Instigation of an argument by coworker and customer Personality conflicts Negative interactions (e.g. teasing, name calling, put-downs, verbal aggression, and physical aggression 	 6.01 Identifies potential conflict situations on the job and strategies for handling and preventing workplace conflict: Peer pressure from co-workers Co-worker verbalization of beliefs and values contrary to ones' own beliefs and value system Exposure to unkind, unethical, and dangerous practices Instigation of an argument by co-worker and customer Personality conflicts Negative interactions (e.g. teasing, name calling, put-downs, verbal aggression, and physical aggression)
	6.02 Develops an awareness of and sensitivity to different cultures, lifestyles, attitudes, and beliefs	6.02 Develops an awareness of and sensitivity to different cultures, lifestyles, attitudes, and beliefs
	 6.03 Determines appropriate attitudinal and behavioral strategies for interacting with a supervisor: Evaluative conference Compliance with instructions and directions Orientation Problem reporting Requests for assistance 	 6.03 Determines appropriate attitudinal and behavioral strategies for interacting with a supervisor: Evaluative conference Compliance with instructions and directions Orientation Problem reporting Requests for assistance
	6.04 Identifies appropriate natural supports on specific jobs and strategies for developing these supports 6.05 Outlines strategies for basic customer service skills:	 6.04 Identifies appropriate natural supports on specific jobs and strategies for developing these supports 6.05 Outlines strategies for basic customer service skills:

	 Performance consistent with a company's customer service policy (e.g. mission statement, vision) Helpful and friendly interactions Resolution of customer complaints Provision of information (e.g. verbal, phone, and e-mail) Obtaining supervisor's assistance in crisis situations with customers 	 Performance consistent with a company's customer service policy (e.g. mission statement, vision) Helpful and friendly interactions Resolution of customer complaints Provision of information (e.g. verbal, phone, and e-mail) Obtaining supervisor's assistance in crisis situations with customers
Proposed Competency Goal 7:		Proposed Objectives:
The learner will develop employability skills necessary for success in the work environment.		7.01 States at least two features of each of the six categories of employability skills
Proposed addition of Competency 7 and objectives across all four courses		7.02 Demonstrates at least two features within each of the six categories of employability skills during school-based and/or community-based work hours activities per GRAD-004 policy required for graduation:

	 <u>Structured and supervised volunteer</u> <u>experiences</u> <u>Structured and supervised community service</u>
Proposed Competency Goal 8:	Proposed Objectives:
The learner will create a Career	8.01 Reviews and updates timeline for securing
Portfolio as required by the GRAD-004	artifacts to be included the Career Portfolio over the
Policy.	grades 9, 10, 11, and 12
Proposed addition of Competency 8	8.02 Monitors collection of artifacts for Career Portfolio
and objectives across all four courses	
	8.03 Determines additional artifacts needed to be
	included in Career Portfolio

Proposed Addition: all content below

Employability Skills Checklist:

Communication:

- Demonstrate accurate exchange of information and ideas
- Demonstrate ability to provide/give constructive feedback
- Demonstrate ability to identify audience needs and prepare for desired outcome
- Demonstrate active listening
- Demonstrate ability to write and speak effectively and clearly

Ethics:

- Demonstrate honesty and integrity in communications, and personal behavior
- Demonstrate fairness and respect in communications, and personal behavior
- Demonstrate honesty, integrity, fairness, and respect in decision making
- <u>Demonstrate accountability for work and commitments</u>
- <u>Demonstrate the Golden Rule and "Do the Right Thing"</u>

Problem Solving:

- Demonstrate careful consideration of options when solving challenges
- Demonstrate the ability to identify potential challenges and causes (downstream effects)
- Demonstrate the ability to acquire, organize, manage, and interpret information and effects of various options
- Demonstrate ability to investigate root causes of challenges

Professionalism:

- Demonstrate ability to effectively manage work/life balance
- <u>Demonstrate responsibility for behavior and work</u>

- Demonstrate self-advocacy and high-quality work standards
- Demonstrate self-motivation
- Demonstrate understanding of policy and procedures
- Demonstrate ability to maintain a positive attitude and enthusiasm
- Demonstrate ability to receive constructive feedback
- Demonstrate thoughtful efforts to resolve conflict peacefully

Resource Management:

- Demonstrate ability to break down projects into task with timelines
- Demonstrate ability to effectively manage time and resources
- Demonstrate ability to plan and facilitate effective meetings and workplans
- Demonstrate ability to understand reliable and valid information.
- Demonstrate ability to anticipate and plan for possible obstacles and setbacks

Teamwork:

- Demonstrate respect and support of team members
- Demonstrate ability to seek ways to increase team members contributions
- Demonstrate ability to value and appreciate diversity in teams
- Demonstrate ability to contribute ideas
- Demonstrate ability to respect differing opinions and flexibility
- Demonstrate ability to work collaboratively and cooperatively with others

Work Hours:

Per GRAD-004 Policy, school-based, community-based, and paid employment work hours are to be completed by graduation

Benefits of School-Based Work Hours: 9th and 10th grades

- Helps student builds Soft Skills:
- Teamwork & Collaboration Communication
- Problem-solving
- <u>Leadership</u>
- <u>Collaboration</u>
- Work Ethic
- Adaptability
- Interpersonal Skills
- Creativity
- <u>Time Management</u>

Benefits of Community-Based Work Hours: 10th and 11th grades

Work Based Learning (WBL) in community settings connects classroom learning to the real world

- gives students opportunities to practice skills in real-world scenarios
- helps students develop soft skills
- gives students a chance to observe professionals in action
- helps students network with potential employers

Benefits of Paid Employment Work Hours: 11th and 12th grades

Helps student gain work experience

- learn new skills
- learn about career options
- meet new people
- earn money
- gain level of independence and sense of responsibility
- gain confidence

Reminder: WIOA prohibits State Education Agency (SEA) or Local Education Agency (LEA) from contracting with sheltered workshops per Workforce Innovation and Opportunity Act (WIOA) Section 511.

<u>Please note: It is the responsibility of the Local Education Agency to determine the method for documenting and monitoring the ongoing and completion of each category of work hours for each student.</u>

Resources are located in the OCS LiveBinder